



AA Inspection Report 2018 Camping and Caravan Parks

HEADON FARM, HOLSWORTHY, DEVON

Establishment Operation Details

	Male	Female	Unisex	Disabled
WCs	1	3		
WHBs	1	2		
Shower + WHB		1		
Cubiced WHB				
Cubiced WC + WHB				
Cubiced WC, WHB & Shower	1			
Bathrooms				

Summary

AA Pennant Rating	3 Pennant
AA Quality Score	87%
Inspector	Chris Pike
Date of Inspection	2 nd July 2018
Discussion with	Richard and Linda
Position	Owner's
Email Address	reader@headonfarm.co.uk

Overall Comments

It was good to visit this immaculate farm park again and catch up with the owners Richard and Linda. The pitches were well maintained with the grass cut and the surrounding grounds, trees, hedges, shrubs and flowers all looking in good condition. New planters have been provided on the hardstandings and the floral displays were stunning. The facilities were spotlessly clean with good attention to detail paid to the cleaning. The investment this year sees a comprehensive new website, which features the camping park and an interesting and informative section about life on the farm. The park wide Wi Fi has also been upgraded. The undercover caravan storage facility was busy, which is not surprising as it's a Gold accredited storage site. A very well managed and maintained park in a peaceful rural location.

I can confirm that the AA classification remains at 3 Pennant with an increase in the quality score to a very good 87%.

1 PENNANT

HAVE YOU SENT US A PHOTO FOR YOUR FREE WEB SITE ENTRY ON THE AA.COM?

1.1	An adequate drinking water supply and reasonable drainage	YES	Convenient locations
1.2	CDP arrangements, ideally with running water & ideally flush system	YES	Combined with bin area. Screened with ramp and low level depositary
1.3	Flush toilets & toilet paper. If no sanitary facilities, please state clearly	YES	Modern facilities
1.4	Maximum 30 pitches per campable acre – give figures 3 acres 24 tourers Total 24	YES	
1.5	Adequate refuse disposal, clearly signed	YES	Central bin compound screened with low fencing plus good recycling – clean and tidy
1.6	Well-drained ground, and some level pitches	YES	Well drained and mostly level
1.7	Entrance and access roads of adequate width and surface	YES	Nice open and welcoming entrance with colourful plant troughs and hanging baskets - well surfaced with fine grit.
1.8	Whereabouts of emergency telephone shown	YES	Notice board
1.9	At least 5% of pitches for tourists – give %	YES	100%
1.10	Urgent telephone numbers signed	YES	On good comprehensive notice board at facility block
1.11	LFA needs satisfied	YES	

2 PENNANTS

2.1	Parks in addition to the requirements above offer an increased level of facilities, services and customer care plus good security and ground maintenance	YES	Exceeds expectations at this level
2.2	Separate washrooms, including 2 WCs and 2 WHBs/gender/30 pitches	YES	Requirements met
2.3	Hot and cold water direct to EVERY basin	YES	Good flow and temperature
2.4	Externally-lit toilet blocks	YES	Effective task lighting
2.5	Warden available during day, and 24-hour contact number signed	YES	Owners live on site – contact number signed on reception door
2.6	Whereabouts of chemist/shop clearly signed	YES	On notice board at facility block
2.7	Dish-washing facilities, covered and lit	NO	Provision would assist in consolidating current rating. Tents not accepted
2.8	Reception area	YES	Small cosy room at owner's house
2.9	Consider basic site security	YES	Owners live on site and lockable steel gate, CCTV provided

3 PENNANTS

3.1	Many parks come within this rating and the range of facilities is wide. All parks are to a very good standard	YES	Requirements met except for laundry and dish wash facility
3.2	Evenly-surfaced roads and paths	YES	Very good – firm and flood free
3.3	Decent, modern or modernised toilet blocks, all-night lit, to contain: mirrors, shelves & hooks, shaver/hairdryer points, lidded waste bins in ladies toilets, uncracked toilet seats, soap and hand dryer/towels	YES	Permanent Portacabin type building – freshly painted inside, well maintained and very clean. Some tourist information and books in ladies
3.4	Modern shower cubicles ideally with doors & free hot water	YES	Doors and free supply
3.5	Electric hook-ups – please give number & % of pitches	YES	100%
3.6	Some hardstandings/wheel runs/firm, level ground – please give number & % of pitches	YES	8 = 33%.
3.7	Laundry with drying facilities, separate from toilets – details	NO	No laundry as yet – planning permission held up by Local Authority. The intention remains to put in a laundry. Holsworthy or Bude nearest laundrettes – will collect from site.
3.8	Child playground with some equipment/games room/recreation area unless park specifically geared towards adults only.	NO	Open space in centre of park where children may play.
3.9	Public telephone on site or nearby, available 24 hours where mobile reception is poor	YES	Vodafone signal good
3.10	Free hot water for dishwashing	NO	This facility not provided
3.11	Some reasonable efforts at providing site security and supervision	YES	Owners live on site and lockable steel gate, CCTV
3.12	Warden's hours and 24-hour contact number clearly shown	YES	Contact number on door of reception

4 PENNANTS

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4.1	Have achieved an excellent standard in all areas, including landscaping of grounds, natural screening and attractive park buildings, and customer care and park security	NO	A fine example at current level
4.2	Quality and upmarket toilet facilities ideally in all blocks	NO	Older units but well maintained
4.3	Spacious vanity-style WHBs ideally in all blocks , at least 2/25 pitches/gender, including some in cubicles	NO	Basins not spacious
4.4	Fully tiled or equivalent showers, with dry areas, shelves and hooks, doors (not curtains) min 1/30 pitches/gender. Should be free.	YES	Smartly presented showers
4.5	Some WC/WHB cubicles	NO	This facility not provided
4.6	Baby-changing facilities	NO	This facility not provided
4.7	Quality shop on site, or within a reasonable distance	NO	This facility not provided
4.8	Warden available 24 hours	YES	Owners live on site
4.9	Reception area open during the day, with tourist information available	YES	Tourist information currently in ladies toilet
4.10	Internal roads, paths and toilet blocks lit at night	YES	Good task lighting
4.11	A maximum of 25 pitches per campable acre	YES	Very good pitch density
4.12	Toilet blocks heated October to Easter	YES	Convector heating
4.13	Minimum 50% electric hook-ups – please give numbers and % of pitches	YES	100%
4.14	10% hardstandings where necessary – please give numbers and % of pitches	YES	33%
4.15	Late arrivals enclosure, or arrangements made	YES	Arrangements made
4.16	Good on-site security and supervision commensurate with site	YES	Owners live on site, CCTV

5 PENNANTS

5.1	Premier parks are of an extremely high standard, set in attractive surroundings with mature landscaping. Facilities, security and customer care are of an exceptional quality	NO	A good example at current level
5.2	Several designated self-contained cubicles ideally containing WC, WHB + shower/bath. Remaining WHBs ideally cubicled.	NO	This facility not provided
5.3	All toilet blocks to be heated	YES	Convector heating
5.4	Fully-serviced pitches ideally 25% of total – give percentage	NO	This facility not provided
5.5	Electric hook-ups to ideally 75% of pitches – give percentage	YES	100%
5.6	Hardstandings (where necessary), ideally 20% - give numbers	YES	33%
5.7	Motorhome service point with access for large units	NO	This facility not provided
5.8	Excellent supervision and security including barriers CCTV or similar	NO	CCTV & Barrier expected at this level
	Premier Parks may also provide		
P1	Heated swimming pool		
P2	Quality shopping facilities		
P3	Café or restaurant, as well as bar		
P4	A designated walking area for dogs (if accepted)		

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